

Let's Start!

Work with your partner. Look at the announcements. Draw lines from the announcement on the left to the place you hear it on the right.

The 14:37 bound for St Louis is departing from Track 16.

● airport

Will Passenger Bailey flying to Hong Kong contact the South Pacific Airlines information desk in Terminal Two please.

● hotel

The shuttle bus to Heathrow Airport will leave in five minutes. Thank you.

● movie theater

We would like to remind patrons to turn off cell phones and pagers during the show. Thank you.

● railway station

What other kinds of announcements do you hear in hotels, railway stations, movie theaters and airports?

Before You Listen

Work with your partner. Look at the list of things you need to do when you take an international flight. Number the steps from 1 to 8 in the order you do them. The first one is done for you.

- Get off the plane
- Go into the arrivals hall
- ...1... Get to the airport
- Go to the check-in counter and get your boarding pass
- Go to the baggage claim and collect your luggage
- Go to the boarding gate
- Get on the plane
- Go through Customs and Immigration

Which step are the people in the pictures taking? Choose from the list.



Let's Listen!

Listen to four airport announcements. Draw lines to match the number of the announcement to the correct summary.

- Announcement 1 ●
- Announcement 2 ●
- Announcement 3 ●
- Announcement 4 ●

- Don't leave your bags alone
- Time to go
- We've found your daughter
- We're sorry to have kept you waiting
- Big bargains at Duty Free
- Someone's waiting for you

Check your answers with your partner.

Listen Again

Listen to the announcements again. Draw lines to join the announcement number to the person or people it is for and the purpose of the announcement.

- | | Person/People | Purpose of Announcement |
|------------------|---------------------------|---------------------------------------|
| Announcement 1 ● | ● Mr. Singh | ● don't leave your bags unattended |
| Announcement 2 ● | ● passengers to Las Vegas | ● go to the East Asian Airways lounge |
| Announcement 3 ● | ● passengers to Hong Kong | ● flight delayed but now boarding |
| Announcement 4 ● | ● all passengers | ● now boarding |

Listening Clinic One: Changing Sounds

In natural speech, sounds in words can change from the spelling. This often happens with the /t/ sound.

Example LA to New York is a pretty busy route. LA to New York is a predy busy route
(the /t/ sound in *pretty* becomes a /d/).

Listen to the announcement. Circle places where sounds change.

Ladies and gentlemen, welcome aboard Flight 830 to Chicago via Portland. We'll be a little late taking off because of bad weather in Chicago. The flight should be pretty smooth most of the way but a storm is moving in our direction so please keep your seatbelts fastened. We'll be stopping briefly in Portland before arriving in Chicago.

Check your answers with your partner. Now say the announcement.

Practice!

Work with your partner. Number the sentences from 1 to 4 to make two airport announcements. Take turns and practice reading each announcement aloud.

Announcement 1

- We would like to apologize for the delayed departure.
- The new departure time for this flight is 9:45.
- This is due to heavy snow in Seattle.
- Attention please, all passengers on Global Airlines Flight 873 to Seattle.

Announcement 2

- We will begin boarding with business class passengers and passengers with young children.
- Northern Airlines Flight 94 is now ready for boarding at Gate 11.
- Please have your passports and boarding cards ready.
- All other passengers are requested to remain seated until the next announcement.

Listen to the announcements again. Check (✓) what you should do in each situation.

Announcement 1

You are traveling on Flight NA115 to Las Vegas. What should you do?

- be ready to board the plane at 11:15 am
- be ready to board the plane at 11:45 am

Announcement 2

You are waiting for your flight and you need to go to the restroom. You are traveling alone and you have a large shoulder bag. What should you do?

- leave your bag on your seat so other passengers will know the seat is taken
- take your bag with you to the restroom

Announcement 3

Your name is Singh, and you are traveling on East Asian Airways Flight 28 to Honolulu. What should you do?

- go to the Jasmine Lounge
- nothing

Announcement 4

You are travelling alone in economy class on Flight 4, and your seat number is 36B. What should you do?

- get in line to board the plane
- wait for the next announcement

Check your answers with your partner.

Listening Clinic Two: Changing Sounds

Work with your partner. Look at the sentences. Circle places where sounds may change.

1. Please go to the East Asian Airways lounge.
2. We'll be arriving in Boston at 15:30.
3. A lot of people are afraid of flying.
4. Put all metal objects into the tray please.
5. The washrooms are out of order.
6. We're ready to begin boarding, ladies and gentlemen.

Listen and check. Now say the sentences.

Try It Out!

Work with your partner. Write an announcement for each piece of information. Take turns and practice reading your announcements aloud.

- North American Airlines NA281 to London / new departure time 11:45 / late arrival of connecting flight
- Passenger Lee / SK224 to Seoul / go to South Korean Airlines customer service desk (international departure lounge)
- Final call / California Airlines CA161 to San Francisco / Gate 23 (immediately)



.....

.....

.....

.....

.....

In Your Own Time

Turn to pages 103 and 104 and complete the word list. Use your dictionary if you want to. Use the CD at the back of your book and listen to the recordings in this unit again. The script for this unit is on page 84.